

# **EXANE BNP PARIBAS**

13 June 2019

Mr. Christophe Babule

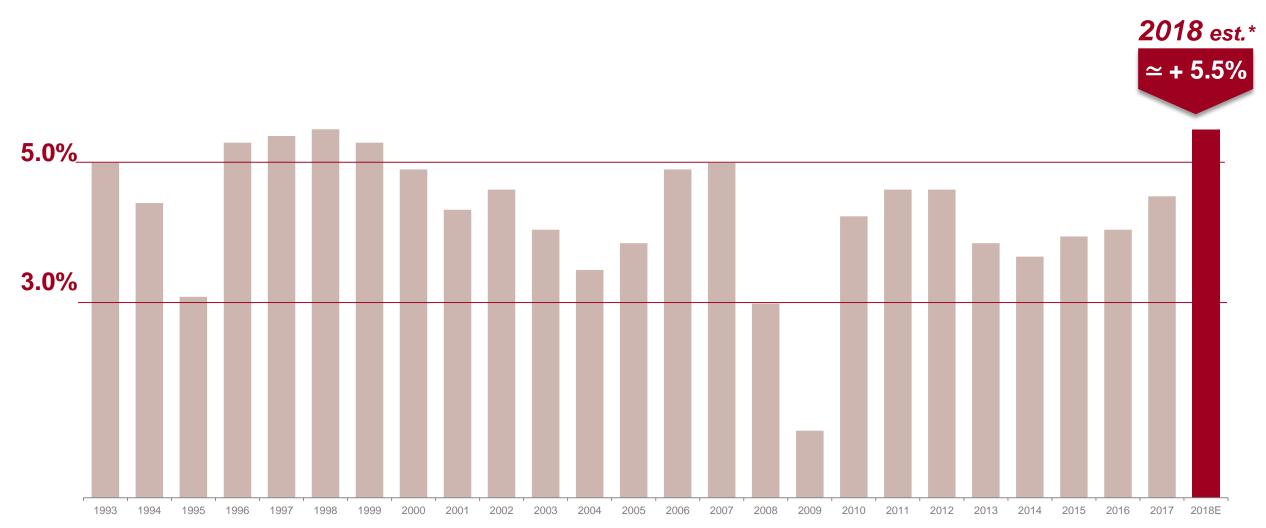
**Chief Financial Officer** 

**L'ORÉAL** 





### A buoyant market – the best growth in 20 years



<sup>\*</sup> L'Oréal BMS estimates - excluding soap, toothpaste and razors. Net manufacturing prices (sell-in). Growth at constant exchange rate - Without Argentina in 2018





# Beauty market acceleration due to key boosters

By region<sup>(1)</sup>

Asia Pacific

By sector<sup>(1)</sup>

Luxury

**Dermo-cosmetics** 

≥+11% ≥+6%

By category<sup>(1)</sup>

Skincare

E-commerce

Travel Retail

$$\simeq +25\%$$
  $\simeq +22\%$ 



### Acceleration due to strong underlying trends



1

# Acceleration thanks to an insatiable desire for beauty

2

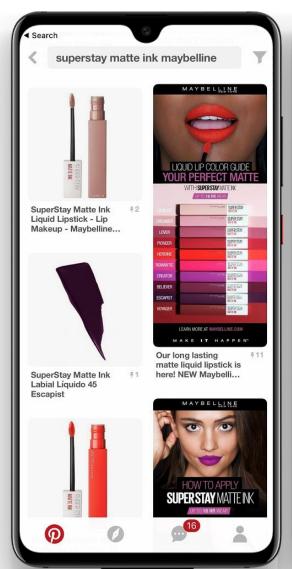
# Acceleration thanks to premiumization

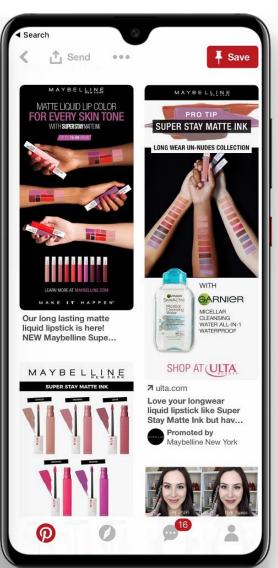
- Consumers are ready to trade up
- Exciting new benefits, better performance, superior quality





## Acceleration due to strong underlying trends







# Acceleration thanks to digitalization

- One of the most engaging categories online
- Explosion of sharing and self-expression on social media

4

### Increased penetration of beauty

E-commerce, extending our reach beyond traditional distribution



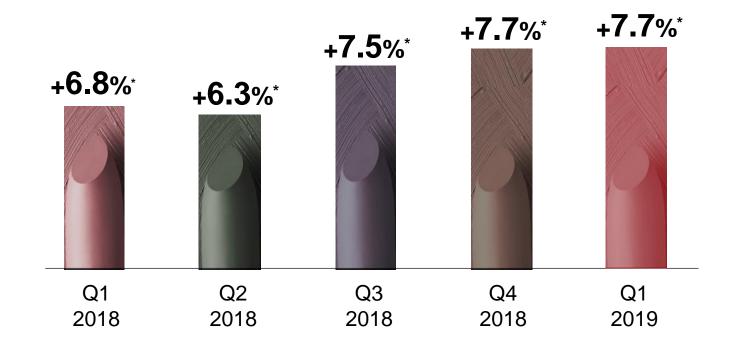




# L'Oréal: best year in a decade

### Like-for-like sales growth

Q1-2019 —— +**7.7**%





# All divisions recorded growth

	% change			
	2018	Like-for-like	Q1-2019	Like-for-like
Professional Products	3,262	+2.0%	835	+2.2%
Consumer Products	12,032	+2.5%	3,284	+3.3%
L'Oréal Luxe	9,367	+14.4%	2,679	+14.2%
Active Cosmetics	2,275	+11.9%	751	+13.0%
Total	26,937	+7.1%	7,550	+7.7%



# SIGNIFICANTLY OUTPERFORMED THE MARKET

IN THE MOST PROMISING
AND
STRATEGIC AREAS FOR THE FUTURE

10



# Strongly reinforced our leadership in Asia Pacific

#### **APAC**

FY-2018: +**24**%\*

Q1-2019: +23%\*





FY-2018: +33%\*

Q1-2019: +33%\*



L'ORÉAL PARIS



LANCÔME

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#1 Brand in their respective market

**RANKED IN THE TOP 3 ON TMALL DURING 11.11** 



# Outperformed in skincare



\*2018 Like-for-like sales growth. Source: L'Oréal 2018 estimates. Excluding razors, soaps and toothpastes. Excluding exchange rate impact



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### Strengthened leadership in two booming channels

### **E-COMMERCE**

# FY-2018 +41%\* 11% SALES GROWTH OF SALES Q1-2019 12% SALES GROWTH OF SALES

### TRAVEL RETAIL





<sup>\*</sup> Like-for-like sales growth. Sales achieved on our brands'own websites and estimated sales achieved by our brands corresponding to sales through retailers' websites (non-audited data)



### Increased the power of our big brands









WesSaint aurent

GIORGIO ARMANI

MAYBELLINNE







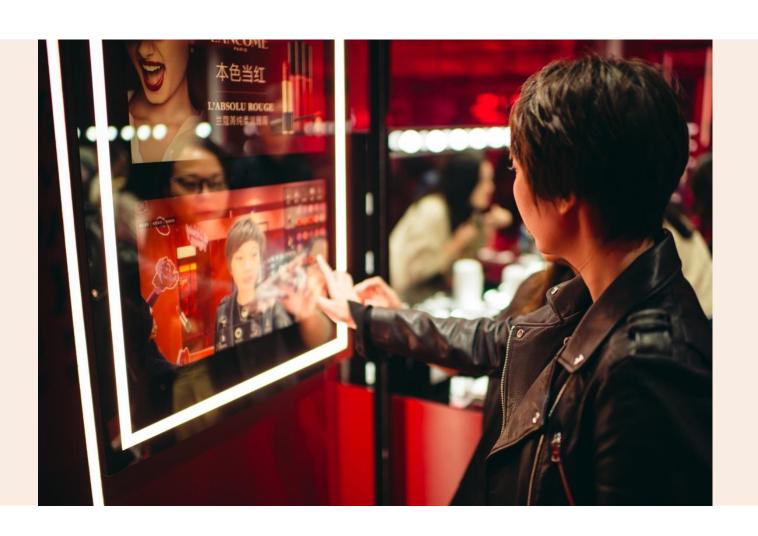


# Digital is embedded in our teams & is boosting media efficiency

>22,000 upskilled talents

2,000 experts

1.2bn
Visitors on our websites



43% of our Media spend Strong ROI focus

Of which

3/4
On precision advertising

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### **GARTNER L2 DIGITAL IQ INDEX**

# 4 BRANDS IN THE TOP 10 & 6 IN THE TOP 20

MAYBELLINE







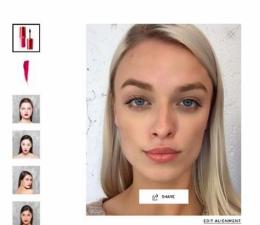


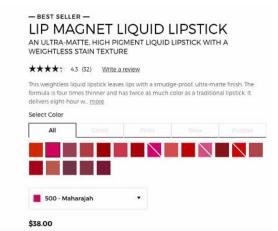




# Strenghthened the power of digital: enriching our leadership and our expertise







Recent Strategic Partner



Embed Modiface within strategic partner to leverage counterparts

# MODIFACE

TRY-ONS

LIVE STREAMING

1-1 CONSULTATION

**DIAGNOSIS** 

SMART SAMPLING



### Some Al powered diagnostic application tools

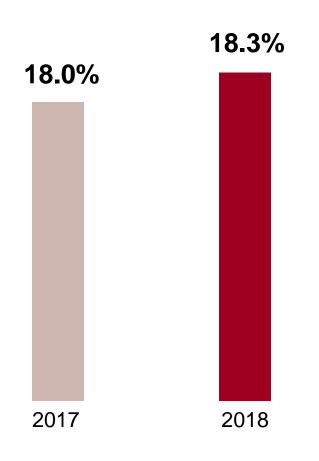








# A powerful value-creating business model: Record Operating Margin



Strong improvement in gross margin: +110 bps
 Record level of 72.8%\*

Sustained investment in growth drivers

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### Well balanced profitability\*

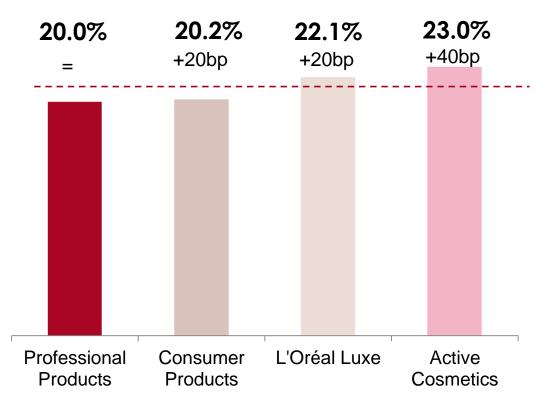
#### **OPERATING PROFIT BY REGION**

(as a % of sales)

# 20.9% 19.8% 22.0% -200bp +60bp +170bp 21.1% Western Europe North America New Markets

#### **OPERATING PROFIT BY DIVISION**

(as a % of sales)



<sup>\*</sup>Before central group expenses, fundamental research expenses, stock-option & free grant of shares expenses and miscellaneous items

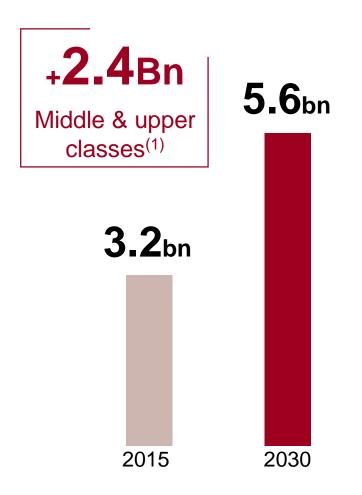




# POWERING **AHEAD**



# The market will continue to grow thanks to the rise of the middle & upper classes



# UPPER MIDDLE + UPPER CLASSES SPENDING BY 2030

X1.5 Western Europe
North America

X2 Latin America
Africa Middle-East

x3 Asia



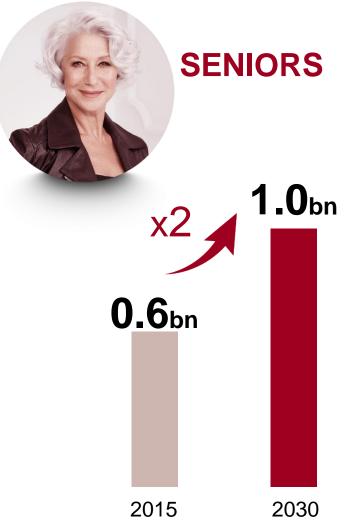
# The market will continue to grow thanks to the huge potential to increase consumption

### BEAUTY CONSUMPTION PER CAPITA INDEX<sup>(1)</sup>





# The market will continue to expand thanks to many growing opportunities





URBAN POPULATION

5bn(1)
BY 2030

**Pollution** 

**Socialisation** 



MEN

Men's market

<10<sup>(2)</sup>

of the beauty market



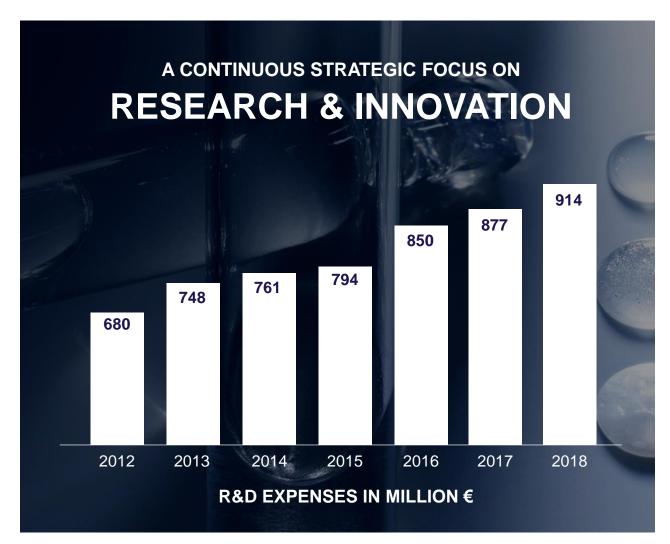
<sup>(1)</sup> Source: euromonitor

<sup>(2)</sup> L'Oréal 2017 BMS estimates – excluding soaps, toothpastes and razors. Net manufacturing prices (sell-in) at constant exchange rates.





### 1 – Faith in the superior quality of our products







# **Cutting-Edge Innovations**

### **INNOVATIONS**



### **NATURAL TREND**





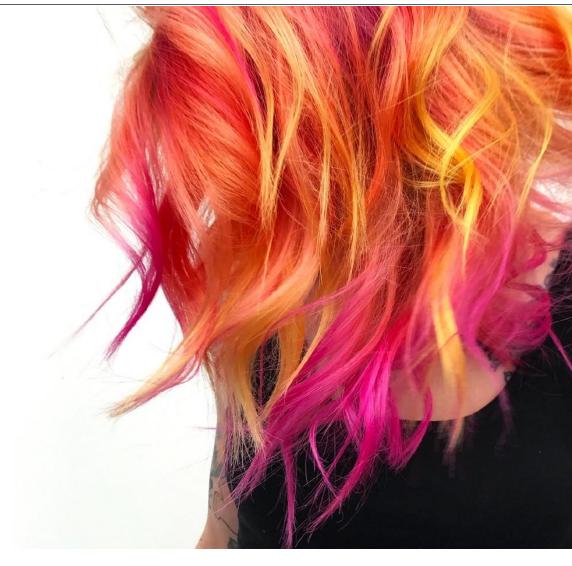
# 2 – Topline growth

# POWERFUL, BALANCED AND VALUE-CREATING BUSINESS MODEL

Focus on topline growth

+

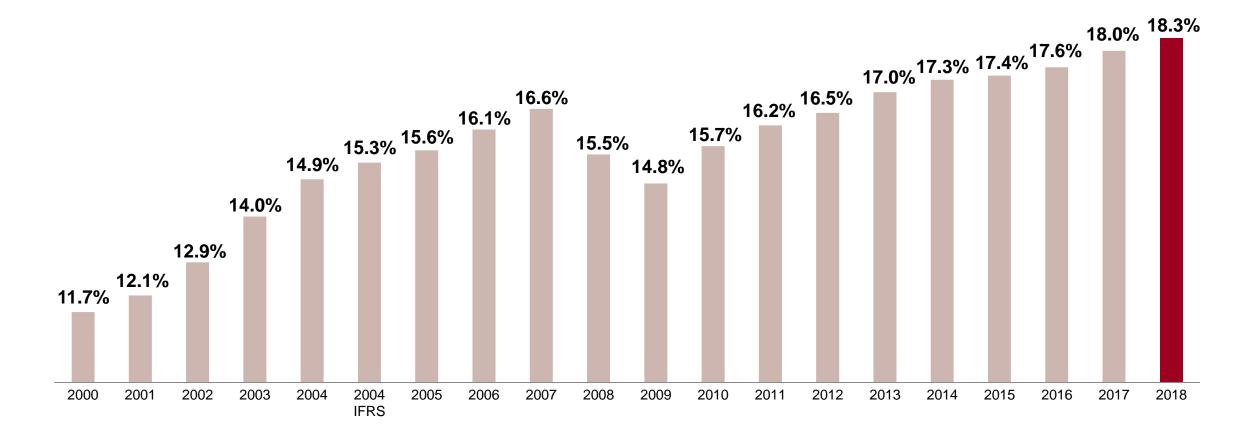
Operational discipline



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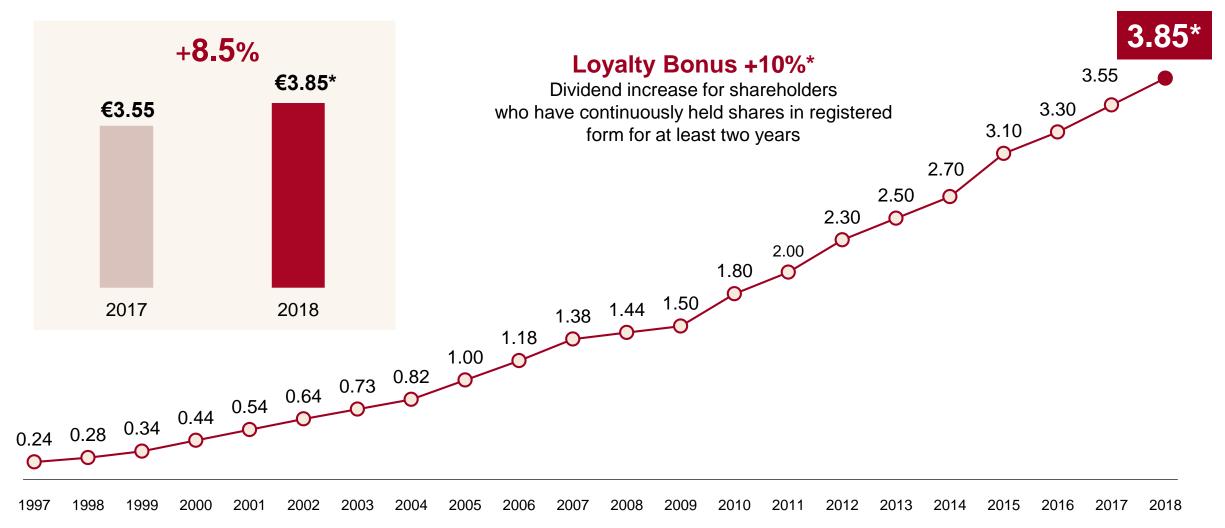


# A robust, long term successful business model Operating margin (as a % of sales)



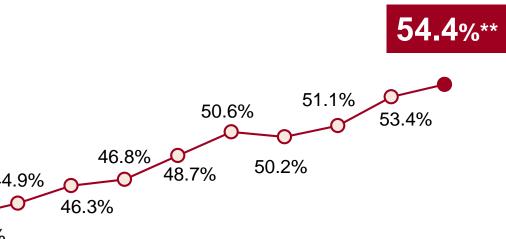


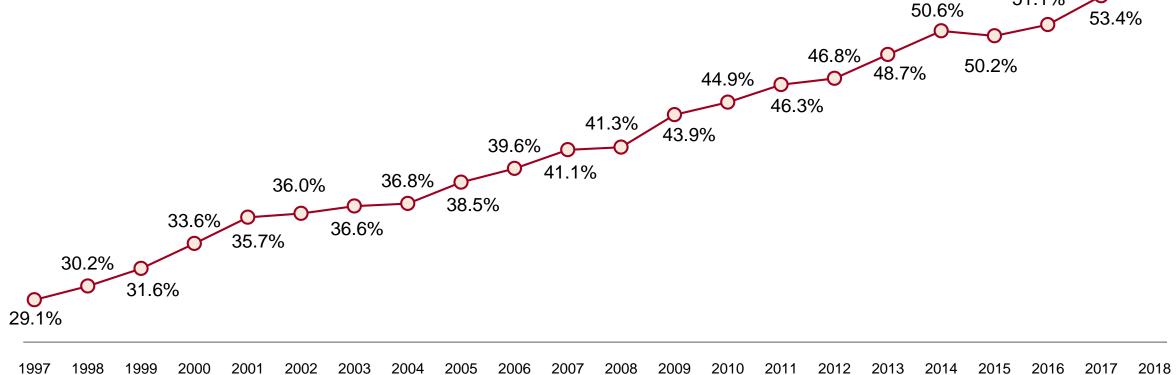
# Dividend from 1997 to 2018 (in euros)





### Payout ratio from 1997 to 2018 (as a % of net profit\*)





<sup>\*</sup> Taking into account the Sanofi history with regards to the dividends



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<sup>\*\*</sup> Based on the dividend approved at the shareholders' meeting held on April 18th, 2019



### 3 – Victories are won on battlefield







**EMPOWERED LOCAL TEAMS** 

STRATEGICALLY CONCENTRATED

AGILITY AND EXCELLENCE ON THE FIELD







**CONSUMER RELEVANCE** 



### 4 – Catch the growth wherever it emerges

#### **7 DISTRIBUTION CHANNELS**

HAIR **SALONS** 



MASS **RETAIL** 



DEPARTMENT **STORES PERFUMERIES** 



**PHARMACIES DRUGSTORES MEDISPAS** 



**BRANDED RETAIL** 



**TRAVEL** RETAIL



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E-COMMERCE



#### **5 BEAUTY CATEGORIES**



HAIR COLOR







**FRAGRANCES** 



MAKEUP

**ALL PRICE SEGMENTS** 

33

ALL **REGIONS** 

ALL **PSYCHOGRAPHICS** 





### A unique portfolio of complementary brands

#### **Professional products** 12.1%\*















#### **Consumer products** 44.7%\*































#### L'Oréal Luxe 34.8%\*











**BIOTHERM** 













































#### **Active cosmetics** 8.4%\*









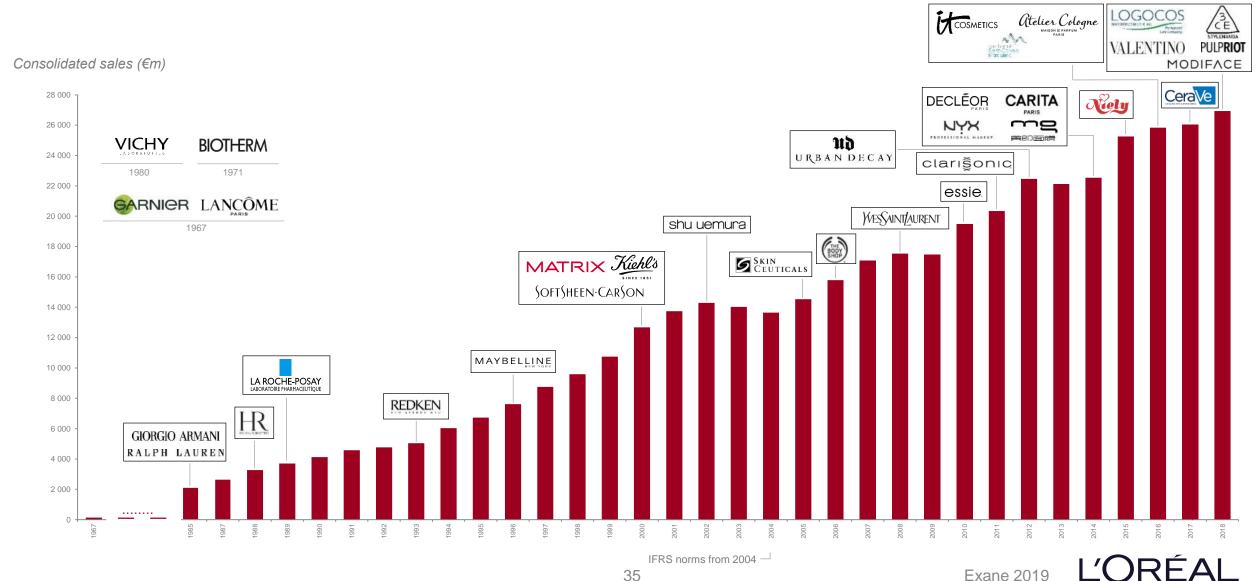








# Acquisitions to foster our future organic growth





# 2018 targeted acquisitions

#### **Armani\***



Iconic Italian brand recognized for its elegance and the perfection of its style

L'Oréal Luxe

### **Stylenanda**



Korean lifestyle
make-up company
Highly desirable
brand among
Korean & Chinese
millennials

**CPD** 

### **Pulp Riot**



Professional
haircolor brand
Unique creative
artistry and stylist
powered education

**PPD** 

#### Valentino\*



Long-term license agreement
Unique blend of prestige and modernity

L'Oréal Luxe

### Logocos



German beauty
company which
pioneered natural
cosmetics with vegan
and bio certified brands
(Logona)

**CPD** 





# 5 – Power to positively impact Our lead in sustainability & ethics

# ONLY COMPANY WITH "AAA" FOR THE 3<sup>rd</sup> YEAR RUNNING







### #1 IN EUROPE GENDER EQUALITY



### #1 WORLDWIDE 2018 ETHICALQUOTE REPUTATION INDEX\*



#### 10<sup>th</sup> YEAR

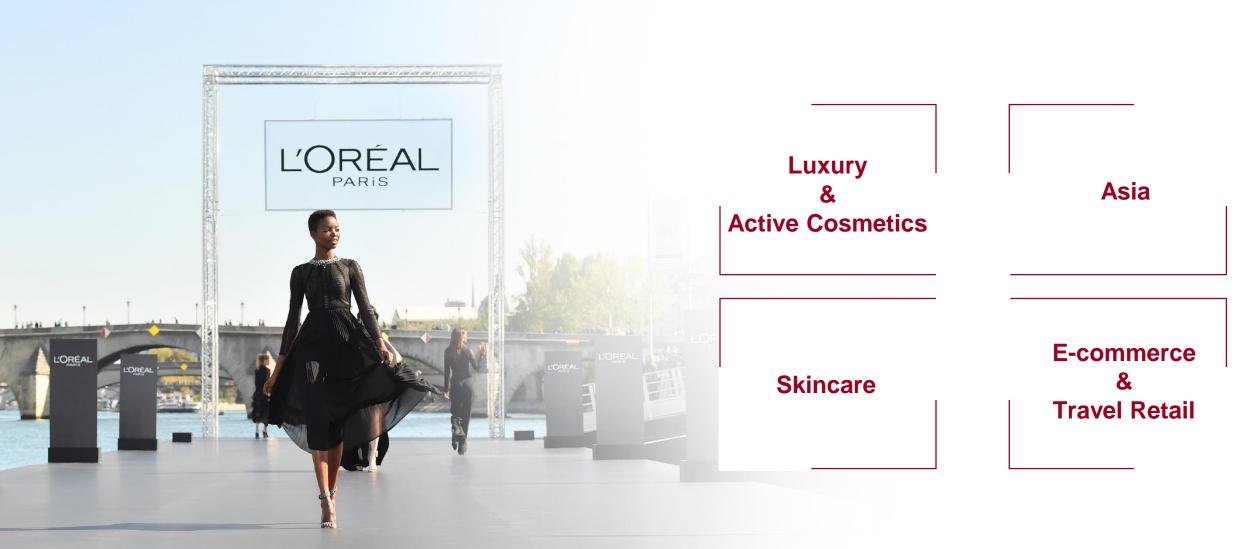


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# Q1-2019: Same powerful growth drivers as in 2018





# 7.7% like-for-like sales growth in Q1

Same powerful growth drivers

Confidence in our ability to outperform the beauty market

and

Achieve another year of growth in both sales and profits

